

# Auto Bag Drop Hybrid Family

Self-service or conventional,  
ICM's best-in-class technology  
delivers the ultimate  
passenger experience



## The world's most proven hybrid self-service bag drop solution.

With rapidly evolving self-service, automation and biometric technologies, airports are under increasing pressure to accommodate a varying range of airline requirements. ICM's Hybrid Auto Bag Drop relieves that pressure by providing a solution that delivers the flexibility to manage change.

ICM Hybrids are both a fully automated self-service bag drop and a conventional agent check-in desk, with switching between modes taking mere seconds. Two models are available – Fixed Desk and Rotating Desk, each with two configurations – Standard or Compact, which cover a range of needs and budgets.

ICM Hybrids give airports the power to improve the efficiency of the check-in and bag drop process and greatly enhance the passenger experience, whilst providing full operational flexibility.

## Fixed Desk Hybrid

### Features

#### Fixed Desk Hybrid Standard (3 conveyor) and Compact (2 conveyor)

##### Self-Service mode

- All CUTE/CUPPS equipment is simply stowed behind an electro-mechanically locked roller door and drawer
- Agent desk provides a handy shelf for passenger documents

##### Agent mode

- Concierge-style Passenger/Agent interaction
- Agent may stand or be seated
- Monitor mounted on swivel stand
- Bags are tagged on 1st belt



# Rotating Desk Hybrid

## Features

### Rotating Desk Hybrid Compact (2 conveyor)

#### Self-Service mode

- The console faces the passenger
- The rotating desk is tucked into the ABD with the shutter in the closed position

#### Agent mode

- Passenger console swivels around to face the Agent
- Shared peripherals – for Self-Service and Agent mode
- Agent seated behind Check-in desk
- Bags are tagged on 2nd belt through 'hole-in-the-wall'

### Rotating Desk Hybrid Standard (3 conveyor)

#### Self-Service mode

- All CUTE/CUPPS equipment is stowed inside rotating desk in the closed position
- Agent chair is stowed away when closed

#### Agent mode

- Conventional Passenger/Agent interaction
- Agent seated behind Check-in desk
- Bags are tagged on 2nd belt through 'hole-in-the-wall'



Compact: Self-Service mode



Compact: Agent mode



Standard: Self-Service mode



Standard: Agent mode



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